

Toolkit for people caring for culturally and linguistically diverse seniors released by PICAC NT

COTA NT is pleased to announce a new look and name for the newly updated Cultural Background Resources Booklet published by PICAC NT. This free downloadable booklet is now called *Caring for CaLD Seniors Toolkit* which better reflects both its content and purpose. It is essential reading for anyone caring for a senior from a culturally and linguistically diverse background.

Available as a free download or in print on request, the toolkit provides resources such as in-language documentation and information, practical tools and templates. It focuses on four key areas which help care providers to enhance their cultural awareness and inclusiveness in their services: aged care information in language, resources specifically for service providers, translating and interpreting services, and care information in language.

"I urge care providers already familiar with the old resources booklet to review updated information about translating and interpreting services," said Cecilia Chiolero, PICAC NT Manager for COTA NT. "It relates to the provision of free translations for any eligible documents required within your service. These translations can be vital in ensuring accessibility and understanding and can help care providers meet their obligations to clients under the Charter of Aged Care Rights."

The Toolkit also includes one of PICAC NT's most important resources, the **Contract Checklist for Providers**. The checklist helps aged care providers ensure CaLD seniors and their families can fully understand the process and contract made between them. It also offers practical guidance on key considerations for new clients and is available as a free download on the COTA NT website.

PICAC NT is also available to provide free cultural awareness training for new staff working for care providers during their induction period and refresher courses for existing staff.

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- The **Caring for CaLD Seniors Toolkit** is available for download [here](http://www.cotant.org.au/picac/caring-for-cald-seniors-toolkit)
- The **Contract Checklists for providers and clients** are available for download [here](https://www.cotant.org.au/picac/resources).

COTA Northern Territory is the peak advocacy and representation organisation for senior Territorians advocating for and working towards an age-friendly, just, inclusive and equitable society since 1969

