



# PICAC NT

Partners in Culturally  
Appropriate Care



## For aged care service providers Support your CaLD specialisation claim!

PICAC NT's free cultural awareness training workshops are designed to help you better care for clients who may have limited or no ability to speak the same language as you.

In our workshops, you will find out more about:

- Communicating without language
- Asking the best questions
- Using translators and interpreters
- Helping clients understand information
- Appreciating cultural differences: background, society, language, food, drink, manners, religious belief, event days etc.

\* A minimum of 8 care workers must enrol for face-to-face sessions

The PICAC program has supported aged care service providers and culturally and linguistically diverse (CaLD) communities in the NT since 1997. It aims to improve partnerships between aged care providers, culturally and linguistically diverse communities and the Commonwealth Department of Health.

Through PICAC, service providers, seniors in CaLD communities and government agencies **ENGAGE** with each other. PICAC's activities and events bring migrant and ethnic seniors together and its advocacy helps ensure the needs of seniors from CaLD backgrounds are being identified and met.

Do you need **SUPPORT** to ensure your services are culturally appropriate to your clients?

Do you need help to get the aged care you need for yourself, friends or family members?

PICAC can **HELP**.



## Introduction to Cultural Awareness for Care Workers

### Training Workshops 2023

Available face-to-face\* or via Zoom

- Includes introduction to working with CaLD clients plus take-away booklets including conversation starters and flash cards
- Cultural Competence test and non-verbal communication activity

**Friday 20th January, 10am to 12pm**

Spillet House, 65 Smith Street, Darwin

**Friday 24th February, 10am to 12pm**

Spillet House, 65 Smith Street, Darwin

**To book a place - call Cecilia Chiolero  
on 08 8941 1004**