

MEDIA RELEASE

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## **PICAC NT launches new edition of Cultural Resources**

PICAC NT has published an updated version of the Cultural Background Resources Booklet, which contains tools to help you care for seniors from culturally and linguistically diverse backgrounds.

Four sections in the booklet provide access to documentation in-language and to practical tools and templates so that your organisation can be more culturally aware and able to provide more inclusive services.

1. Aged Care Information in Language
2. Resources for service providers
3. Translating and Interpreting Service
4. Care Information in Language

Your staff and clients will be able to access information in their own language, have a better understanding of the aged care sector and make informed decisions. The booklet is also downloadable from web page, [www.cotant.org.au/picac/resources](http://www.cotant.org.au/picac/resources).

The PICAC manager is also available to support you with cultural awareness training for new staff during their induction period and refreshers for more experienced employees. The following topics can be covered in separate session, also via Zoom:

1. PICAC – Partners in Culturally Appropriate Care objectives
2. Communicate effectively with culturally diverse persons
3. Use Communication Constructively
4. Overcome Language Barriers
5. Work with Interpreters
6. Diversity Framework and Action Plans
7. Diversity-Inclusion (Inclusive Service Standards)

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Attachment: Cultural Background Resources Booklet 2021-2022  
[www.cotant.org.au/picac/resources](http://www.cotant.org.au/picac/resources)

This release is also attached as a PDF for easy reading and is available on [COTA NT Media Releases](#).