

PICAC NT releases new edition of Caring for CALD Seniors Toolkit

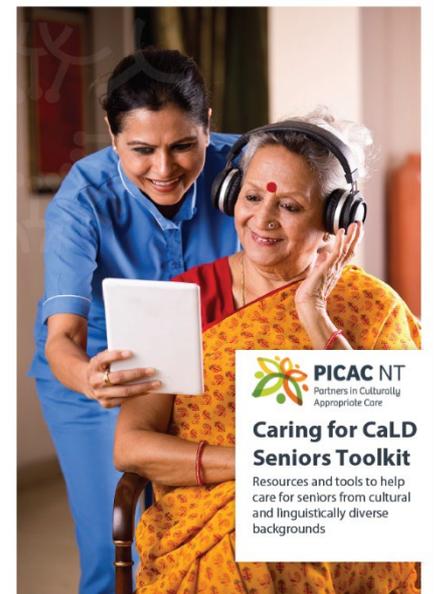
COTA NT is pleased to announce the latest update of PICAC NT's *Caring for CALD Seniors Toolkit*, a comprehensive resource designed to support aged care providers in delivering culturally appropriate care to seniors from culturally and linguistically diverse backgrounds.

The newly updated edition is free and available online now. It brings together practical tools, in-language information and reliable reference material to support inclusive and responsive service delivery. The toolkit is organised into four key sections: Aged Care Information in Language, Resources for Service Providers, Translating and Interpreting Services and Care Information in Language.

A key update has been for the section on the Department of Health, Disability and Ageing to reflect recent developments. With the new Aged Care Act coming into effect on 1 November 2025, new resources have been developed and published to provide reliable and up to date information for providers and consumers. While some materials are still in the process of being translated, TIS National remains available to support communication and assist in explaining services to clients when required.

All registered aged care service providers, allied health professionals, and Australian parliamentarians and their staff are eligible to access a free Interpreting Service. Providers should contact the PICAC NT Manager to learn more about how to access and use this essential service effectively. Aged care service providers can also access free cultural awareness training for new staff during their induction period and refreshers for more experienced employees.

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Media Contact: Sue Shearer, CEO of COTA NT, and Cecilia Chiolero, PICAC NT Manager

Email: ceo@cotant.org.au / picac@cotant.org.au Phone: 08 8941 1004 (Mon to Fri, 9am to 3pm)

- The Partners in Culturally Appropriate Care (PICAC) initiative, established in 1997, supports aged care services in meeting the unique needs of older people from culturally and linguistically diverse backgrounds.
- The updated Caring for CALD Seniors Toolkit is available for download from <https://www.cotant.org.au/picac/cultural-background-resources/>

COTA Northern Territory is the peak advocacy and representation organisation for senior Territorians advocating for and working towards an age-friendly, just, inclusive and equitable society since 1969