

Accessible aged care information for CaLD communities

COTA NT is pleased to announce that its Client Aged Care Contract Checklist is now available in 58 languages. The checklist is an essential resource designed to assist older people from culturally and linguistically diverse (CaLD) backgrounds to understand aged care service agreements and make informed decisions about their care.

“Navigating aged care contracts can be complex, particularly for those who speak a language other than English,” said Cecilia Chiolero, PICAC NT Manager. “Our Client Aged Care Contract Checklist simplifies this process by outlining key aspects that older people should review before signing an agreement with an aged care provider. It is a free and practical tool that helps older people, and their families ask the right questions, clarify expectations and feel confident about their aged care arrangements.

“Having this resource available in 58 languages means increased accessibility and empowerment for more seniors to fully understand their rights and responsibilities.”

The initiative is part of PICAC NT’s ongoing commitment to support CaLD seniors. The translated checklists are available to download for free on the COTA NT website. Languages include Italian, Greek, Vietnamese, Arabic, Hindi, Mandarin and Spanish.

Aged care providers, community organisations and individuals supporting older people are encouraged to share this resource. By increasing awareness and usage of the checklist, all stakeholders can help older people from CaLD backgrounds receive the information they need to make the best decisions about their aged care.

More information about the checklist and other culturally appropriate aged care resources are available from PICAC NT.

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MORE INFORMATION

Free downloads www.cotant.org.au/picac/aged-care-contract-checklists-all-languages

PICAC NT Program information www.cotant.org.au/picac



COTA Northern Territory is the peak advocacy and representation organisation for senior Territorians advocating for and working towards an age-friendly, just, inclusive and equitable society since 1969

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